

# Social Care Eligibility

## An EasyRead Guide to Eligibility Criteria





Needs	
1 <input checked="" type="checkbox"/>	6 <input checked="" type="checkbox"/>
2 <input checked="" type="checkbox"/>	7 <input checked="" type="checkbox"/>
3 <input checked="" type="checkbox"/>	8 <input checked="" type="checkbox"/>
4 <input checked="" type="checkbox"/>	9 <input checked="" type="checkbox"/>
5 <input checked="" type="checkbox"/>	10 <input checked="" type="checkbox"/>

Essex County Council has written this document to help you understand the **eligibility criteria** for social care services.

**Eligibility criteria** are a set of guidelines that help us decide if you can receive social care services.

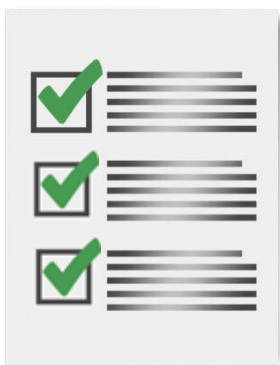


In Essex we assess your care and support needs using the **eligibility criteria** set out in the Care Act 2014.



In your assessment we will find out:

- what your care needs are
- what support you need
- who should give you that support.



To receive a social care service you must meet all 3 of the **eligibility criteria** below.



# 1. Your needs must be because you have:



- a physical disability



- learning disabilities



- mental health illness



## 2. You must be unable to do 2 or more of the things listed below:



- To choose and prepare your food.



- To keep yourself clean.



- To use the toilet on your own.



- To get dressed.



- To be safe at home.



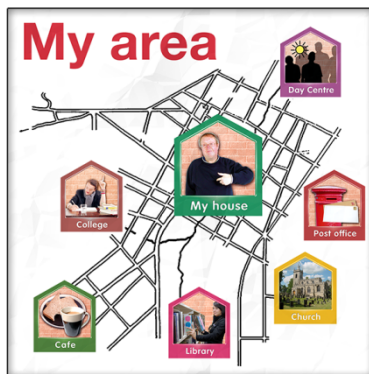
- To keep your home clean.



- To make and maintain relationships.



- To go to work or college.



- To access community services.



- To look after your child, if you have one.



### 3. Your wellbeing is affected



**Wellbeing** means that you are happy, healthy and safe.



The Care Act says that protecting your wellbeing means:



- you are treated with respect



- you feel happy and healthy



- you are in control of your day to day life



- you are protected from abuse



Workplace



College

- you can go to work or college





- you can take part in activities



- you can make and keep relationships



- you have enough money for the things you need



- your home is right for your needs



- you are part of your community

# Carer Eligibility Criteria



If you are a carer you may be able to get support from social care services.

We will look at the following:



1. You need support because you give care to an adult.



2. Your health and wellbeing is at risk because of your caring role, or if you can't do 1 of the following:



- look after your child or family



- keep your home clean



- choose and prepare food



- make and keep relationships



- go to work or college



- take part in community life



- take part in activities



3. Your health and wellbeing suffers because you can't do these things.



# How to contact us



To find out more about our services visit our website [www.essex.gov.uk](http://www.essex.gov.uk)



To ask for an assessment please telephone [Essex Social Care Direct](tel:03456037630) on [0345 603 7630](tel:03456037630).



You can write to us at:

Essex County Council  
County Hall  
Market Road  
Chelmsford  
CM1 1QH



You can email us at:

[SocialCareDirect@essexcc.gov.uk](mailto:SocialCareDirect@essexcc.gov.uk)